



## Airport Greeter - Bush Intercontinental

**General Duties:** Greet convention attendees as they arrive at George Bush Intercontinental Airport. You will be assigned to one of three terminals (A, B, or C), stationed near the general information booth in the baggage claim area to answer questions of AAM attendees. Your terminal assignment will be determined as the event approaches based on need. This shift requires mobility. Free parking will be provided.

Your role as an Airport Greeter is all about Houston Hospitality. You are not expected to be able to answer every question about the airport or the AAM convention. Rather, offer a smile, a friendly greeting, and a helping hand to get the information a guest might need.

Feel free to bring a book or other busy work to fill the time between flight arrivals.

**Materials:** Signs, T-shirts for those not attending orientation, and any other information you may need will be left in a labeled box with the Airport Information Booth attendant.

**Location:** Your exact terminal location will be based on need. More information will be provided in your round-table discussion.

**Parking:** Parking passes and instructions will be provided during your round-table discussion.

**Problems/Questions:** If you need assistance while working at the airport, please call Mona Fluitt, Volunteer Coordinator, at (281) 687-MONA (6662).